



CORPORATE SOCIAL RESPONSIBILITY STATEMENT

The core of White Horse Contractors' ethos is a commitment to principled and sustained business practice. We recognise that our social, environmental and ethical conduct has an impact upon our reputation and our ability to produce the high quality services expected of both ourselves and our clients.

We aim to maintain a productive and open dialogue with all interested parties in our business, including directors, clients, suppliers and employees. We conduct client satisfaction surveys, monitor and develop supplier performance and actively encourage employee feedback. Formal policies all types of discrimination are embedded within our recruitment and HR processes.

Health and safety is a key aspect for us, particularly due to the high risk industry we operate within. Central to this is the implementation of training across the company and encouraging all employees to understand the part they play in ensuring a safe working environment for themselves, clients and members of the public. We undertake many projects on active school sites and operate a Child Safeguarding Policy which all staff are made aware of. We conduct DBS checks on all our staff and apply the same requirement to any subcontractors.

As an employer who recruits keenly from the local community we understand the need to engage and work with our surroundings. Whether it is the creation of the wetland habitat at our Head Office in Oxfordshire or sponsoring a school sports team, the Directors and management of White Horse believe in investment in the community and reducing our impact on the environment. We aim to source as high a percentage of materials as possible from sustainable sources, including FSC timber, recycled aggregates and re-use of existing materials on site.

Our subcontract protocol involves undertaking assessments of subcontractors for each specialist package of works, in compliance with our ISO 9001 QMS system and H&S regulations. We consider only industry leading companies in their respective disciplines (e.g. artificial turf installation, sports fencing). We believe that this methodology provides the highest possible quality at an economic cost.

Gary Kneller
Managing Director
5th June 2014